

**911 Emergency Database**

County / City	Phone Number	Email	Contact Person	Website	Notes	Updates/Resubmissions
Bledsoe County (TN)	423-447-5555	n/a	n/a	n/a	<b>No system in place. Tell them when you call in the emergency.</b> If a social service has a list of people they can fax it in and dispatch will keep it on file somewhere.	n/a
Bradley County / Cleveland Sheriff, Fire, EMS, v& Rescue (TN)	423-728-7311 (option 0)	n/a	n/a	n/a	Call and have them put a detailed "flag" on file for the individual and address. When an emergency happens, remind the dispatcher of this flag.	Update as needed.
Cannon County / Woodbury Sheriff, Fire, EMS & Rescue (TN)	615-563-4322	n/a	n/a	n/a	Call and have them put a detailed "hazard notification" on file for the individual and address. When an emergency happens, remind the dispatcher of the hazard notification.	Update as needed.
Catoosa County (GA)	706-935-2323	n/a	Rhonda	n/a	Must call 911 from a <b>landline</b> and "establish their phone number in the 911 system". Then they must call Rhonda at the number given on the left and tell her to flag the number for special needs. If no landline, can give the department pictures with a list of needs that can be hung on the office bulletin board (which may or may not be checked). Always remind 911 that there is a disabled person in the home when calling in actual emergencies. They are hoping to get an upgraded system that will allow them to tag cell phone numbers and addresses in the fall or winter of 2019.	Update as needed.
Chattanooga Fire and Police Departments (TN)	423-643-7695	takemehome@chattanooga.gov	n/a	<a href="https://tmh.chattanooga.gov">https://tmh.chattanooga.gov</a>	For those with communication challenges - primarily if the person is lost. App is also available. Complete forms online	Must be updated yearly - you will be reminded by email
Chattooga County (GA)	706-857-3400 (option 2)	n/a	Pam Vaughn	n/a	Call Pam and tell her to make notations in their CAD system about disability type, any medical equipment usages, behaviors, what calms people down, etc. They will add a note to that address. Remember to refer 911 to this note in case of actual emergency.	Update as needed.
Cherokee County (AL)	256-927-3911	n/a	n/a	n/a	Call and have them put a detailed "flag" on file for the individual and address. When an emergency happens, remind the dispatcher of this flag.	Update as needed.
Coffee County (TN)	931-454-2083	n/a	Diane Argraves	n/a	Call and have them put a detailed note/flag on file in the medical information area for the individual and address. When an emergency happens, remind the dispatcher of this note.	Update as needed.
Cumberland County (TN)	931-484-6176 (ask for dispatch)	n/a	n/a	n/a	Call and have them put a detailed "hazard notification" on file for the individual and address. When an emergency happens, remind the dispatcher of the hazard notification.	Update as needed.

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Dade County (GA)	706-657-4112	n/a	n/a	n/a	Call and have them put a detailed "flag" on file for the individual and address. When an emergency happens, remind the dispatcher of this flag.	Update as needed.
Dekalb County (AL)	256-845-4911	n/a	n/a	n/a	Call and have them put a detailed note on file for the individual and address. When an emergency happens, remind the dispatcher of this note.	Update as needed.
Dekalb County (TN)	615-215-3000	n/a	n/a	n/a	Call and have them put a detailed note on file for the individual and address. When an emergency happens, remind the dispatcher of this note.	Update as needed.
Franklin County (TN)	931-967-2331	n/a	n/a	n/a	Call and have them put a detailed note on file for the individual and address. When an emergency happens, remind the dispatcher of this note.	Update as needed.
Gordon County (GA)	706-602-8325 (option 3)		Angie Gilman		Left message with CAD manager 4/1/19 and 4/9/19.	
Grundy County (TN)	931-924-2077	n/a	n/a	n/a	Call and have them put in a detailed "medical tag" on the address. When an emergency happens, remind the dispatcher of this tag. New equipment is to be installed in May 2019 and they may lose this capability or increase their capabilities - a call back is needed.	Update as needed.
Hamilton County 911 Call Center (TN)	423-622-7777	n/a	n/a	<a href="http://www.hc911.org/specialneeds">www.hc911.org/specialneeds</a>	Complete forms online.	Must be resubmitted yearly
Hamilton County 911 Call Center / SNAP (TN)	423-645-0504	<a href="mailto:lisa.mattheiss@lifelinefamilies.org">lisa.mattheiss@lifelinefamilies.org</a>	Lisa Mattheiss and Skyley Phillips	<a href="http://lifelinefamilies.org/snap-special-needs-awareness-training/about-snap-special-needs-awareness-program/">http://lifelinefamilies.org/snap-special-needs-awareness-training/about-snap-special-needs-awareness-program/</a>	Keep forms in your house, car and mail a copy to 911 Call Center. Also get emergency preparedness training. Print out forms online.	Should be updated yearly
Jackson County / Scottsboro Police Department (AL)	256-574-3333	n/a	Cheryl Miller	n/a	Call and have them put a detailed note/flag on file for the individual and address. When an emergency happens, remind the dispatcher of this note.	Update as needed.
Madison County / Huntsville (AL)	256-722-7140				Left message with 911 center's administrative office 4/8/19.	
Marion County (TN)	423-942-5667	n/a	Jerry Hutchins	n/a	Call Jerry and have him put a detailed "flag" on file in the medical conditions/hazards area for the individual and address. When an emergency happens, remind the dispatcher of this flag.	Update as needed.
Marshall County (AL)	256-931-3911	n/a	n/a	n/a	Call and have them put a detailed note/flag on file for the individual and address. When an emergency happens, remind the dispatcher of this note.	Update as needed.
McMinn County (TN)	423-745-5613	n/a	n/a	n/a	Call and have them put a detailed note/flag on file for the individual and address. When an emergency happens, remind the dispatcher of this note.	Update as needed.
Meigs County (TN)	423-334-5268	n/a	n/a	n/a	Call and have them put a detailed note/flag on file for the individual and address. When an emergency happens, remind the dispatcher of this note.	Update as needed.

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Murray County (GA)	706-695-6222	n/a	n/a	n/a	Call and have them put a detailed note/flag on file for the individual and address. When an emergency happens, remind the dispatcher of this note.	Update as needed.
Polk County (TN)	423-338-8215 (option 3)	n/a	n/a	n/a	Call and have them put a detailed note/flag on file for the individual and address. When an emergency happens, remind the dispatcher of this note.	Update as needed.
Rhea County (TN)	423-775-2442				Left message with Director 4/8/19.	
Roane County (TN)	865-354-8045	n/a	n/a	n/a	Call and have them put a detailed alert on file for the address. When an emergency happens, remind the dispatcher of this note.	Update as needed.
Sequatchie County (TN)	423-949-9110	n/a	n/a	n/a	Call and have them put a detailed note/flag on file for the individual and address. When an emergency happens, remind the dispatcher of this note.	Update as needed.
Smart 911	n/a	n/a	n/a	<a href="http://smart911.com">smart911.com</a>	National registry. Can upload your family's and home's profile and add notes for special needs. Note all 911 services are connected. Many are though. Free service	Must update regularly.
Tennessee Yellow Dot Program	n/a	n/a	n/a	<a href="https://www.tn.gov/tdot/traffic-operations-division/transportation-management-office/yellow-dot-program.html">https://www.tn.gov/tdot/traffic-operations-division/transportation-management-office/yellow-dot-program.html</a>	Click on the Request Information tab under Helpful Links. Complete the online request for a medical packet that you can put in your vehicle to let first responders know your medical information in case of an emergency on Tennessee's roadways.	Update as needed.
Van Buren County (TN)	931-946-2034				Left message 4/8/19.	
Walker County (GA)	706-375-7810	n/a	n/a	n/a	Call and have them put a detailed note/flag on file for the individual and address. When an emergency happens, remind the dispatcher of this note.	Update as needed.
Warren County (TN)	931-668-7000	n/a	Valerie	n/a	Call and have Valerie put a detailed note/flag on file for the individual and address. When an emergency happens, remind the dispatcher of this note.	Update as needed.
White County (TN)	931-738-7111	n/a	n/a	n/a	Call and have them put a detailed premise notes on file for the address. When an emergency happens, remind the dispatcher of this note.	Update as needed.
Whitfield County (GA)	706-370-4900	dmetcalf@whitfieldcountyga.com	David	n/a	Call and have them put a detailed note on file for the address. When an emergency happens, remind the dispatcher of this note.	Update as needed.
<b>Color Key Code</b>						
Black = Complete						
Orange = left message, sent email, completed online contact form with no response from them yet						
Red = No contact has been made by me yet						
Updated 4/8/19 CLP						