



SNAP—Special Needs Awareness Program

You have been provided **2 SNAP stickers**.

1. Place one sticker on the vehicle in which your loved one with special needs most frequently rides. The back window or another window if there is a place where your loved one generally rides.
2. Place one sticker on a door/window at your home closest to the door at which a first responder would likely arrive first.



You have been provided **3 Special Needs Emergency Contact Forms**. Fill out all three forms and attach a photo of your loved one with special needs to each.

1. Place one copy in the glove box of the car on which you have placed the SNAP sticker.
2. Place one copy in your home (on the frig or a shelf near the front door). Place it somewhere that would be easily accessible by you or someone in your family to share with the first responder.

3. Send one copy of the form to the Chattanooga 911 dispatch office and it will be loaded into the 911 call database. You can mail it to: Hamilton County 911 ECD, 3404 Amnicola Highway, Chattanooga, TN 37406*

**This database registration was developed through Hamilton County Emergency Services. If you live outside Hamilton County, you may need to check with your county/city 911 system to see if they have a similar database registration process or would be willing to accept this for entry. If they do not currently have such a system, you may want to consider advocating for that capacity.*

SNAP—Special Needs Awareness Program is a project of



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LifeLine, Inc.—Group on Facebook

LifeLineFamilies—Page on Facebook



SNAP

Frequently Asked Questions

Is this program just for children? No, SNAP stickers and 911 registration is for any loved one with special needs from birth to 110, whether they are a child, aging parent, sibling, or friend. If you transport or care for that person, consider identifying your home or vehicle so that first responders will be prepared.

Is this program just for those who have a diagnosis of autism? No, the SNAP program is for those who may have any diagnosis, or multiple. If your loved one has difficulty communicating or understanding instructions, please consider a SNAP sticker. Use a sticker if your loved one may be affected by sensory stimuli, memory loss, or mental or physical health challenges. Whether your loved one has an official diagnosis or not, if they may in any way respond to an emergency differently because of their special needs or disability, please consider a SNAP sticker.

What if I buy a new car? Move to a new home? Request a new sticker! You can request them by contacting Skyler Phillips at Skyler.phillips@lifelinefamilies.org. You can download an Emergency Contact form on our website:
<http://lifelinefamilies.org/snap-special-needs-awareness-program/>

What if my fire department/police department/emergency services hasn't been trained to use or recognize the SNAP logo yet? Departments can contact Skyler Phillips to schedule training.

What if I don't live in Hamilton County? If you regularly travel in or through Hamilton County with your loved one with special needs, consider putting a SNAP sticker on your vehicle.



Like our Facebook page to keep up with first responders who have been trained. You can also learn about Family Emergency Preparedness Training and other SNAP activities. <https://www.facebook.com/specialneedsawarenessprogram/>

To learn more about SNAP, to schedule training, or to get additional stickers, contact:

Captain Skyler Phillips
SNAP Coordinator, LifeLine, Inc. &
Captain, Chattanooga Fire Department
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